



Devon & Cornwall Police
Building safer communities together

Chief Constables Performance Report

September 2014

Priority 1: To make our area a safer place to live work and visit - reducing the likelihood that people will become victims of crime

Victim Based Crime

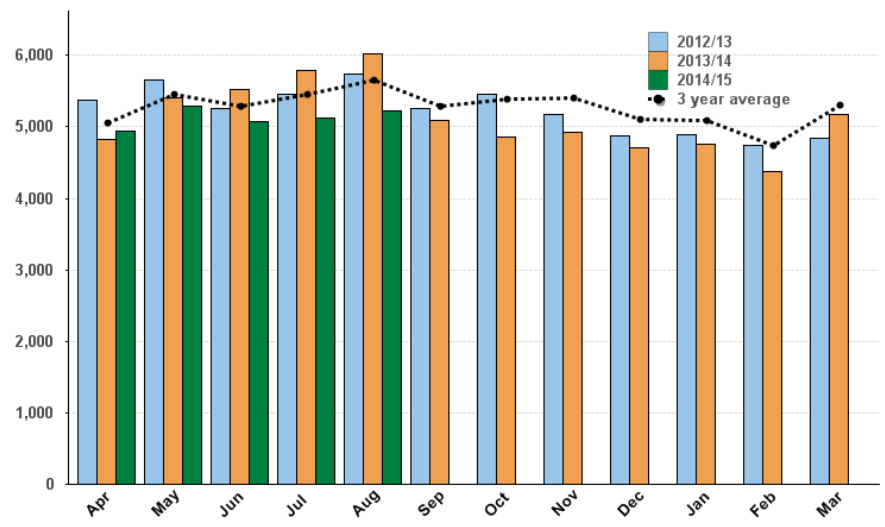


- Homicide
- Violence with/without injury
- Robbery
- Burglary dwelling/non-dwelling
- Vehicle offences
- Shoplifting
- Other theft
- Criminal damage
- (All excluding domestic abuse or hate crime)

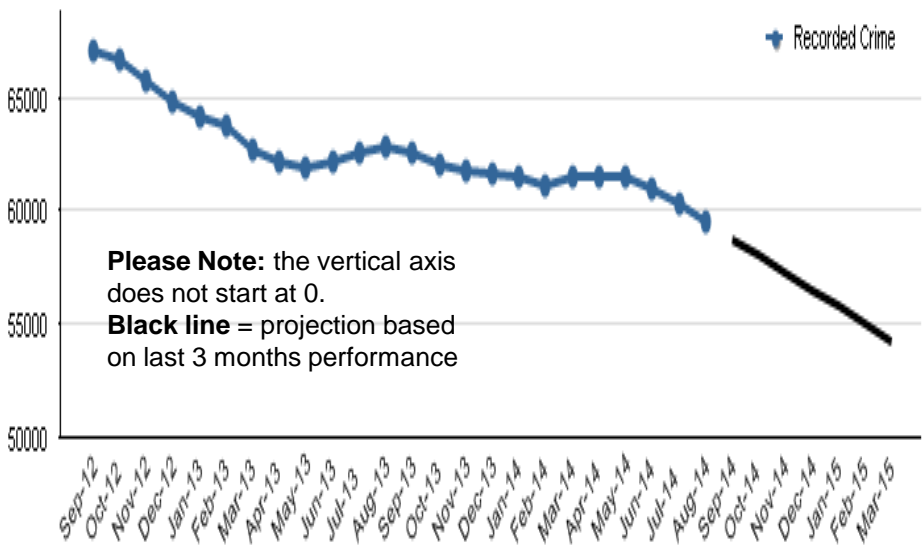
Attainment: Improvement in performance expected

- Long term reductions in acquisitive crime (burglary, robbery and vehicle crime)
- Recent reduction in Shoplifting following rise in levels last year
- Performance challenges: violence without injury

Monthly Comparisons



12 Month Rolling Trend Over Time



Priority 1: To make our area a safer place to live work and visit - reducing the likelihood that people will become victims of crime

Domestic Abuse Non-Crime Incidents and Crimes

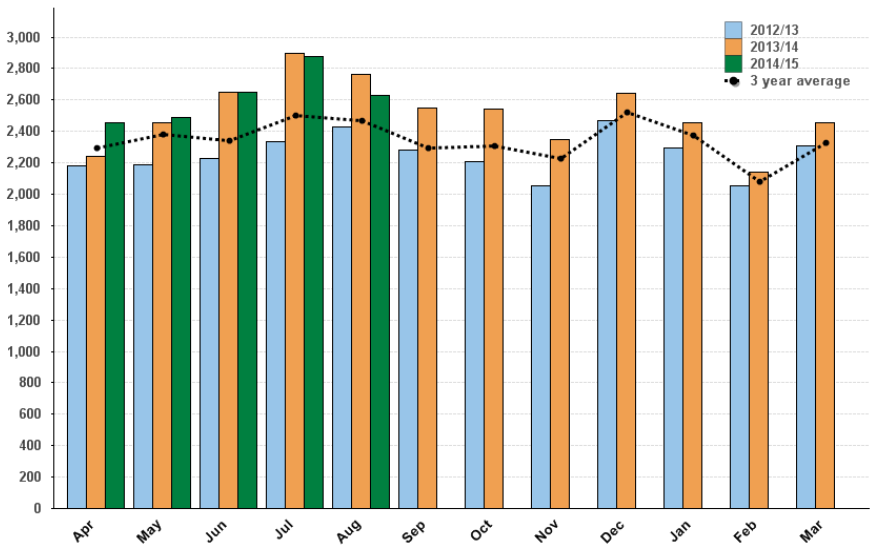


Domestic abuse recorded crime (all crime types) and non-crime incidents. Individual domestic abuse crimes and incidents are flagged at source

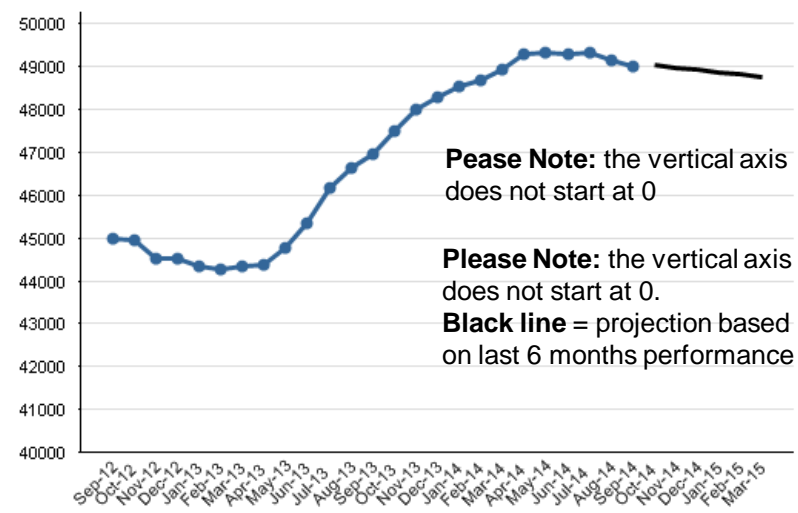
Attainment: Increased public confidence to report

- Increased reporting of Domestic Abuse over time, with supporting outcomes measures for crimes available.
- Repeat victimisation and victim satisfaction measures are in development
- HMIC Inspection published and being acted upon
- Action plan being monitored via Strategic Board
- Specific Sexual Offence and Domestic Abuse Investigation Teams operational
- Safeguarding pilot commenced – evaluation in progress

Monthly Comparisons



12 Month Rolling Trend Over Time



Priority 1: To make our area a safer place to live work and visit - reducing the likelihood that people will become victims of crime

Rape and Other Sexual Offences

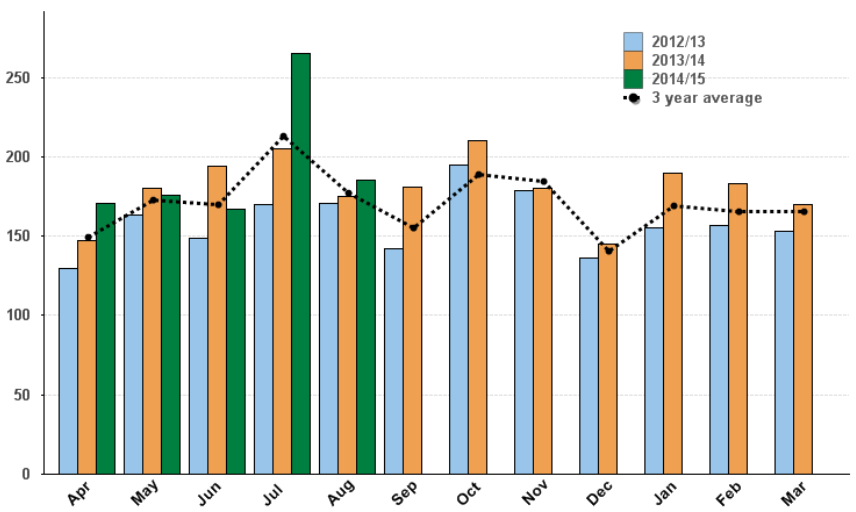


Rape and other sexual offences (including domestic abuse)

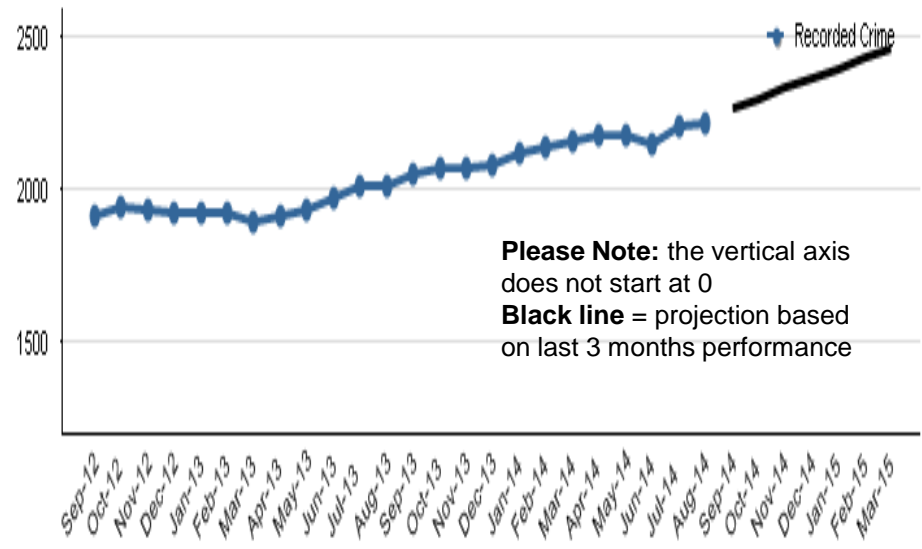
Attainment: Increased public confidence to report

- Increased reporting of sexual offences over time, with supporting outcomes measures for crimes available.
- Victim satisfaction measures are in development
- Impact of Historic and Current Reporting has been analysed
- Action plan being monitored via Strategic Board
- Specific Sexual Offence and Domestic Abuse Investigation Teams operational
- Safeguarding pilot commenced – evaluation in progress

Monthly Comparisons



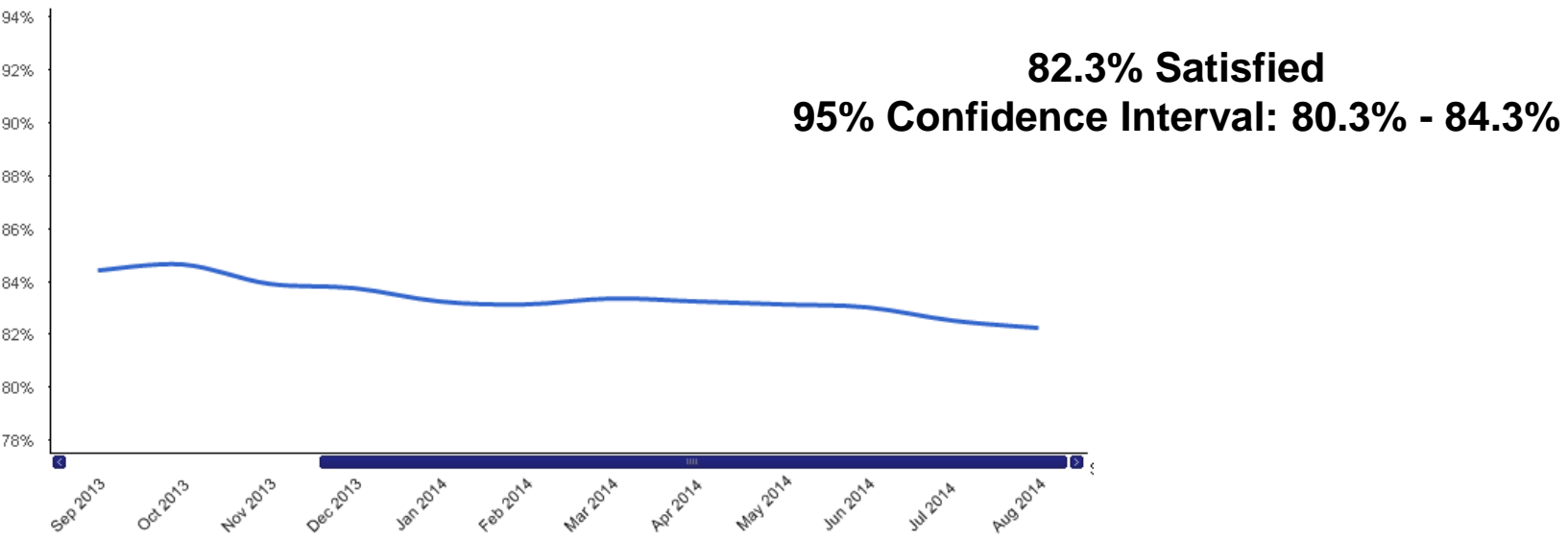
12 Month Rolling Trend Over Time



Percentage of 101 Callers Satisfied with overall Service

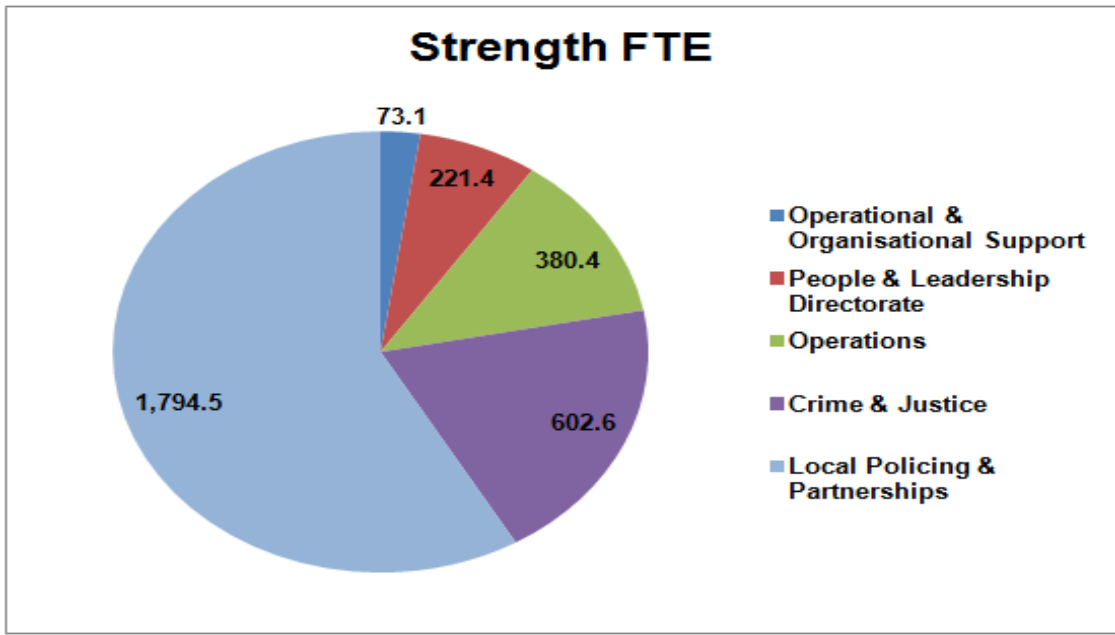
Attainment: Current good performance should be maintained

% of people who have rung 101 to report an incident or crime and when surveyed answered 'Completely, very or fairly satisfied' to the following question: ***Taking the whole experience into account are you satisfied, dissatisfied or neither with the service provided by the police in this case?***



Police Officer Establishment (over 3000)

Attainment: Current good performance should be maintained



On 31st August 2014 there were 3,073.9 FTE officers

Note: Does not include Career Breaks or Secondments

There are:

35 officers on maternity leave (1.1% of officers)

206 officers on Recuperative & Restricted Duties (6.5% of officers)

Additional to the 3,073.9 total above we have 24.0 FTE officers on secondment (including for example Counter terrorism and HMIC) and 17.4 on career breaks

Violence Against the Person Offences

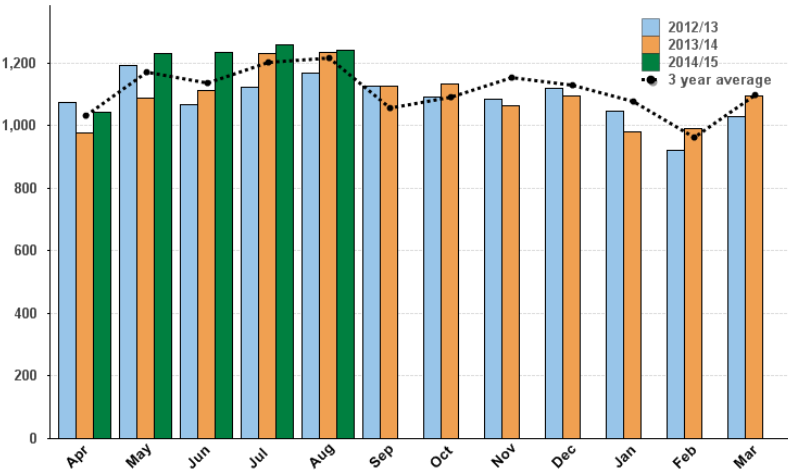


Homicide
 Violence with injury
 Violence without injury
 (All excluding domestic abuse offences and hate crime)

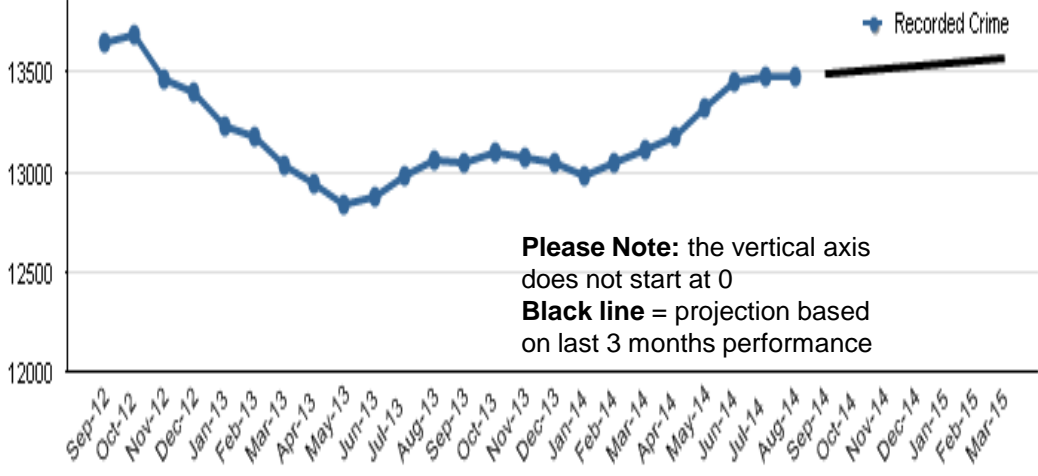
Attainment: Transformation of performance is required

Geography	Recorded Crimes 12 Months to 31/08/14	Per 1000 Population	Recorded Crimes 12 Months to 31/08/13	Per 1000 Population
West Cornwall LPA	1,862	7.0	1,871	7.1
East Cornwall LPA	1,857	6.7	1,916	7.0
Cornwall & Isles of Scilly	3,719	6.9	3,787	7.0
Plymouth LPA	3,324	12.9	3,088	12.0
South Devon LPA	2,746	8.1	2,608	7.7
Exeter, East & Mid Devon LPA	2,228	6.7	2,248	6.8
North & West Devon LPA	1,458	6.9	1,324	6.2
Devon	6,432	7.3	6,180	7.0
Force	13,475	8.0	13,055	7.8

Monthly Comparisons



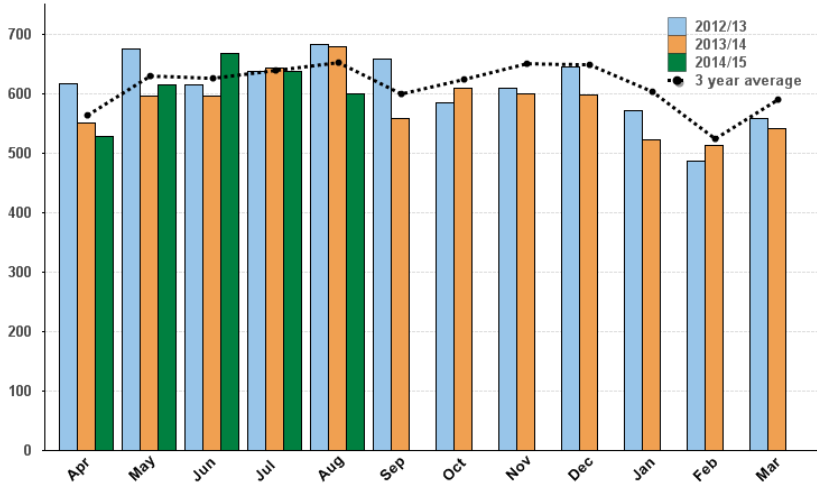
12 Month Rolling Trend Over Time



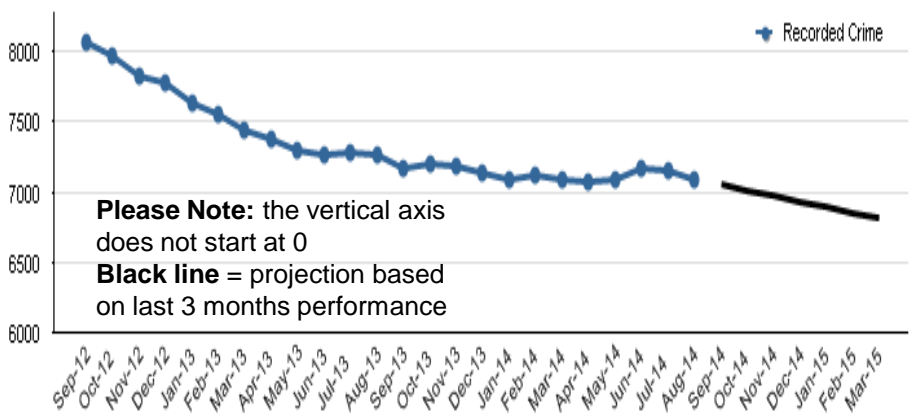
Violence Types

Violence With Injury (Not DA): e.g. GBH, ABH: Injury sustained or Intent to cause injury

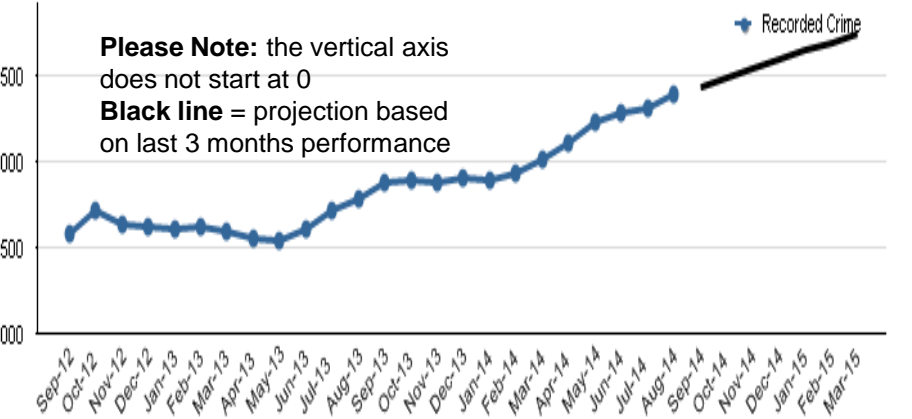
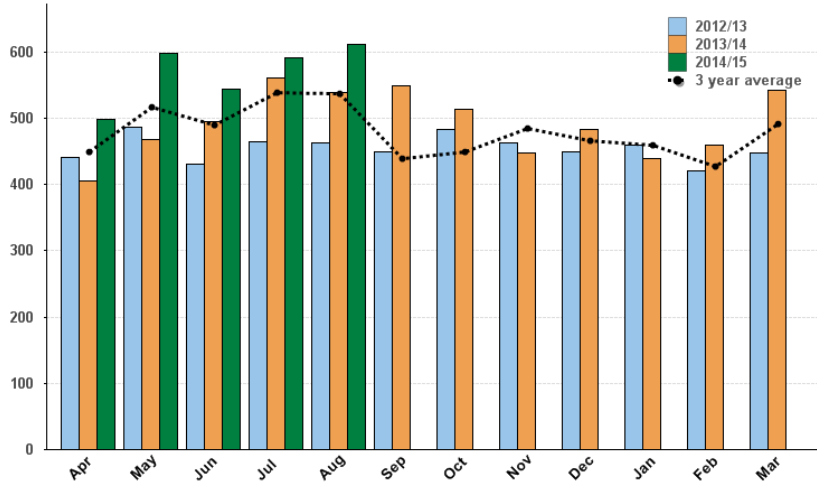
Monthly Comparisons



12 Month Rolling Trend Over Time



Violence Without Injury (Not DA): e.g. Common Assault: No visible mark or injury sustained



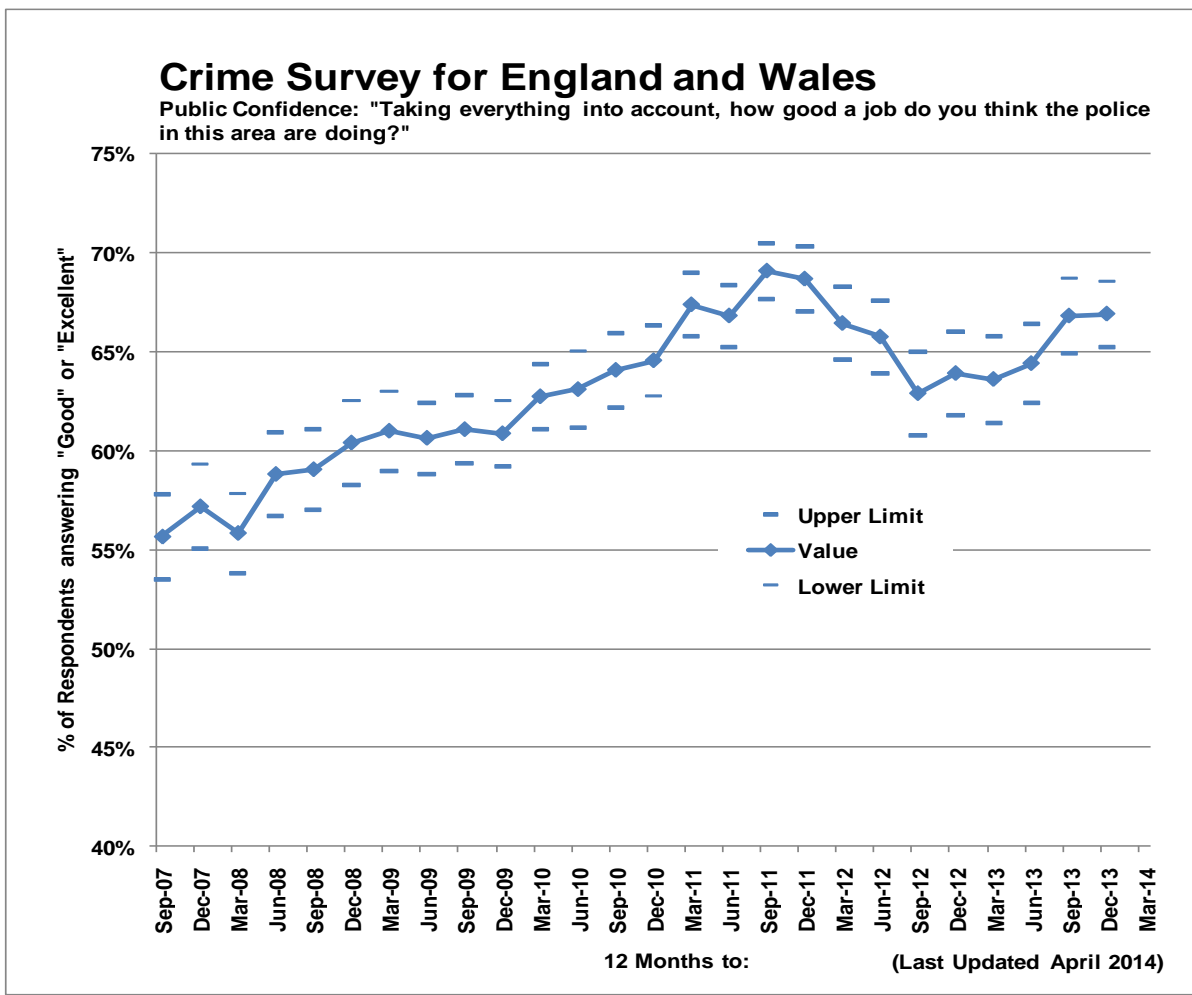
Public Confidence



Taken from the Crime Survey for England and Wales question: "Taking everything into account, how good a job do you think the police in this area are doing?"

Attainment: Current good performance should be maintained

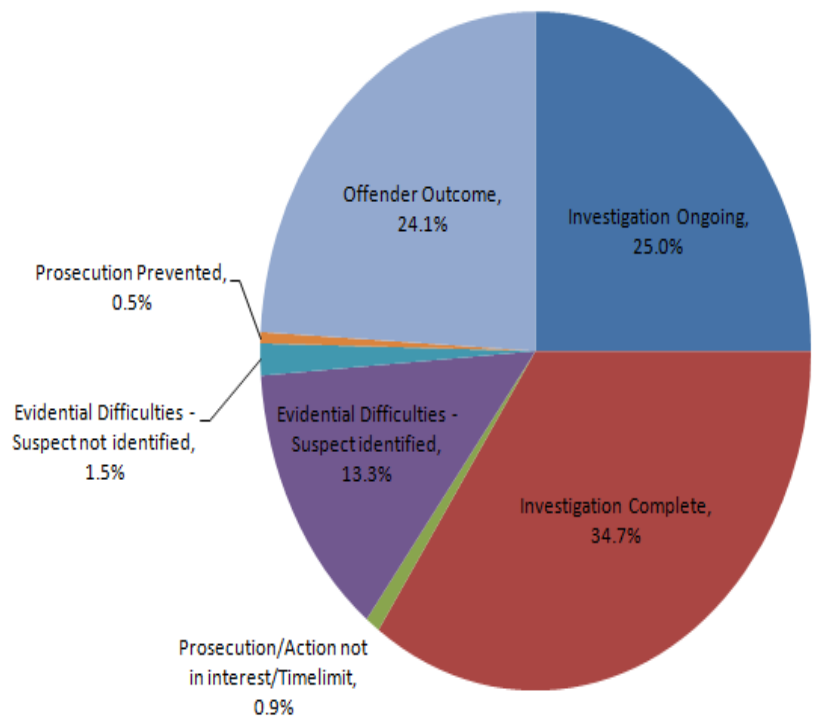
- The Force is ranked 8th highest nationally for this measure.
- A general increasing trend for the past 5 quarters has been seen.



Please Note: the vertical axis does not start at 0

Secondary Measure: Outcomes

Percentage Outcomes by Outcome Group



Percentage Outcomes by Outcome Group for Total Crime recorded between 01/04/2014 and 09/09/2014

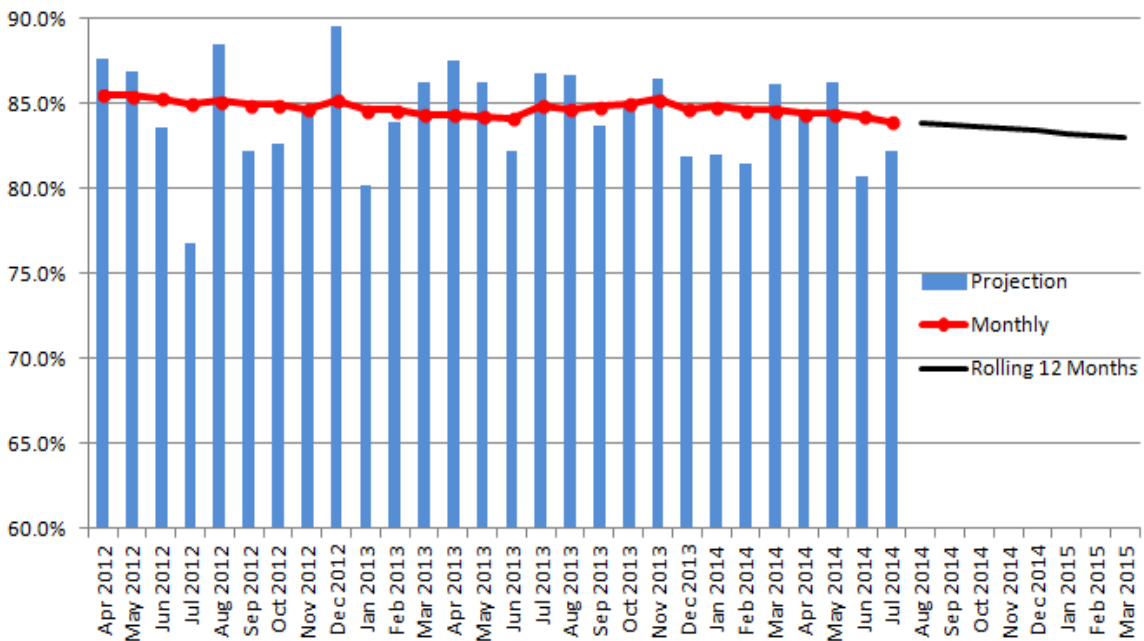
Outcome Group	Outcome	Number of crimes with outcome	% of crimes with outcome
Investigation Ongoing	Investigation Ongoing	9432	25.0%
Investigation Ongoing	Total	9432	25.0%
Investigation Complete	Investigation Complete: No Suspect -...	13069	34.7%
Investigation Complete	Total	13069	34.7%
Prosecution/Action not in interest/Timelimit	Not in the Public Interest-CPS	52	0.1%
Prosecution/Action not in interest/Timelimit	Not in the Public Interest - Police	237	0.6%
Prosecution/Action not in interest/Timelimit	Prosecution Time Limit Expired	32	0.1%
Prosecution/Action not in interest/Tim...	Total	321	0.9%
Evidential Difficulties - Suspect identified	Suspect Identified - Evidential Difficulties	2758	7.3%
Evidential Difficulties - Suspect identified	Victim no Support	2264	6.0%
Evidential Difficulties - Suspect identified	Total	5022	13.3%
Evidential Difficulties - Suspect not identified	Evidential Difficulties - Victim Declines	571	1.5%
Evidential Difficulties - Suspect not id...	Total	571	1.5%
Prosecution Prevented	Below Age of Criminal Responsibility	63	0.2%
Prosecution Prevented	Suspect too Ill	129	0.3%
Prosecution Prevented	Victim too Ill or Dead	7	0.0%
Prosecution Prevented	Total	199	0.5%
Offender Outcome	Charged/Summonsed	4136	11.0%
Offender Outcome	Youth Caution	233	0.6%
Offender Outcome	Adult Caution	1299	3.4%
Offender Outcome	Taken into Consideration	192	0.5%
Offender Outcome	Offender Died	10	0.0%
Offender Outcome	Penalty Notice for Disorder	221	0.6%
Offender Outcome	Cannabis Warning	603	1.6%
Offender Outcome	Community Resolution	2394	6.3%
Offender Outcome	Total	9088	24.1%
-	Total	0	0.0%
Total		37702	100.0%

Victim satisfaction



Force survey of victims of burglary dwelling, vehicle and violent offences. Sample size set by Home Office.

Attainment: Improvement in performance expected



- 12 months to July 2014:
 - Overall Satisfaction: 83.9%
 - Burglary Dwelling Satisfaction: 87.3%
 - Vehicle Crime Satisfaction: 84.9%
 - Violent Crime Satisfaction: 79.6%
- For the 12 months to March 2014 the National Results vary from 90% to 78%

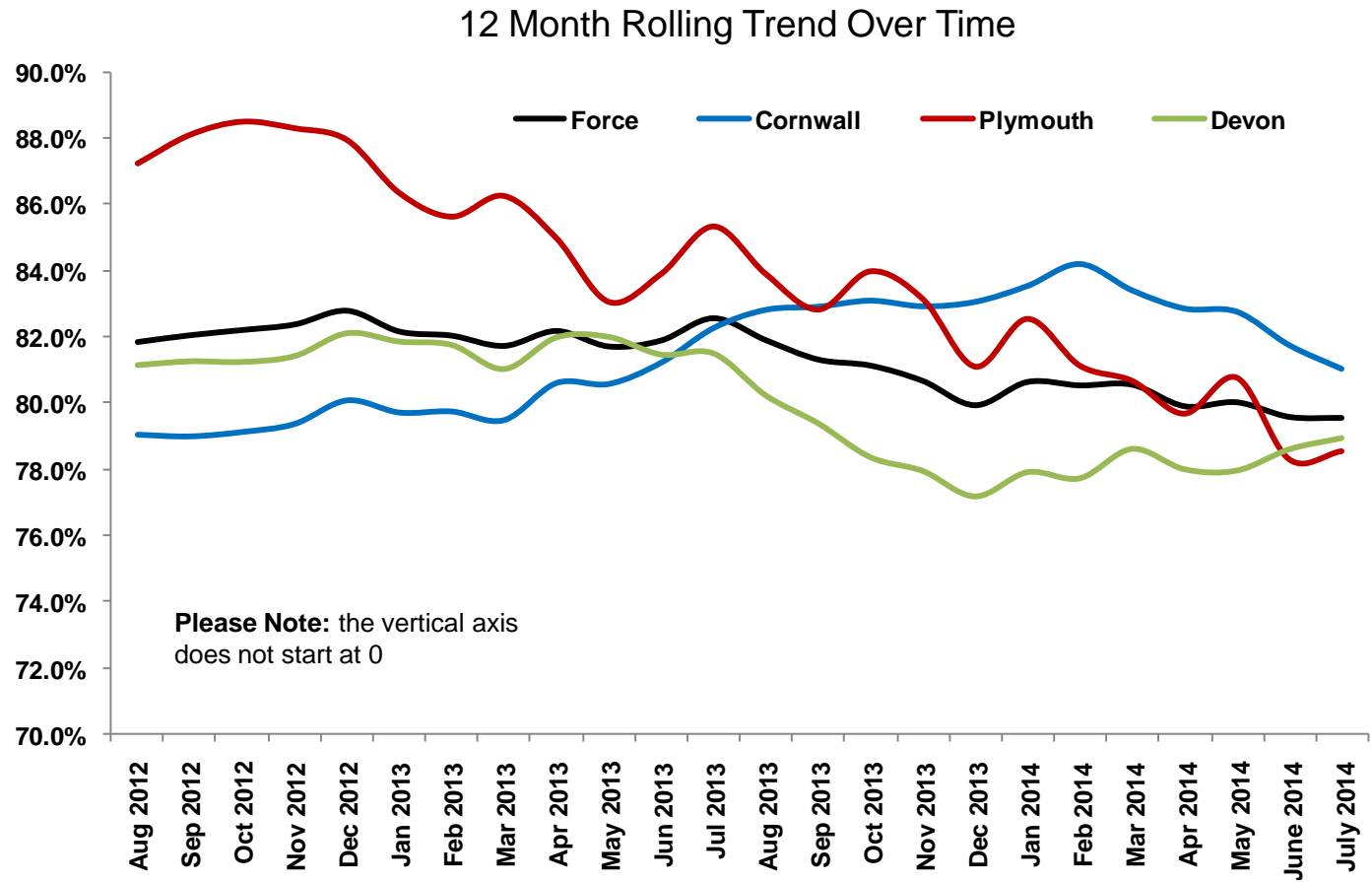
- For the 12 months to July 2014 Survey Results have a confidence interval of +/- 1.6% at Force level
- Please Note: the vertical axes do not start at 0. Projection based on last 6 months performance

Victim Satisfaction – Violent Crime

Secondary Measure

Attainment: Improvement in performance expected

Force - Satisfaction level 12 months to July 2014: 79.6%
Confidence Interval (Force): +/- 2.3%



Hours of service provided by Special Constables

Attainment: Improvement in performance expected

The aim is to deliver at least 150,000 duty hours per year, distributed across the Force area.

Data was formally recorded on Dutysheet (national recording tool) from May 2012, prior to which timesheets were held locally and not consistently monitored or managed.

The table below provides the hours of service recorded for the most current period that is available, 12 months to July 2014.

The averages are based on the total Special Constabulary strength being available for and undertaking duties and are purely for indicative purposes.

	Special Constabulary	31st July 2014
	Specials Strength	589
Hours (12 mths to July 2014)	Operational Duties	78239
	Non-Operational Duties	9668
	Training	10699
	Recruitment Assessing	570
	Total Hours	99176
	% Training	10.8%
	Avg Hours Worked (Year)	168
	Avg Hours Worked (Month)	14

**To provide a high quality
public service focussed
on reducing harm to the
most vulnerable**

